



Eligibility to attend Entropy Physiotherapy Continuing Education Courses

- Entropy Physiotherapy provides continuing education courses that are open to a variety of healthcare professionals, depending on the course. Please review course descriptions for specifics on who may attend each course
- By agreeing to the Entropy Physiotherapy Course Registrant Terms and Conditions of Attendance, registrant agrees that she or he has reviewed all relevant information regarding his or her scope of practice and is operating within the scope of his or her license. Individuals without state-approved licenses to provide prescriptive, or medical care are specifically not allowed to attend Entropy Physiotherapy continuing education courses, regardless of whatever qualifications, personal or professional history, or experience an individual may have.

Cancellation by Entropy

- Entropy Physiotherapy is committed to executing every scheduled course. There are times where courses may be cancelled:
 - Cancellation due to low enrollment:
 - A course may be cancelled up to 4 weeks prior to the course due to low enrollment. In these cases Entropy will refund the full registration fee to the registrant or transfer the fee to another course offered by Entropy Physiotherapy in the future.
 - Entropy Physiotherapy will not be held liable for any expenses or costs that cancelled-course registrants incur, including travel, lodging, missed work, airfare, ground transportation, meals, or any other costs related to the cancelled event.
 - The maximum liability for which Entropy Physiotherapy is responsible to any registrant will not exceed the person's registration fee.
 - **Cancellation due to situations beyond our control:** If the course is cancelled due to natural disaster, labor strike, or severe illness/death of the instructor:
 - In these cases Entropy will refund the full registration fee to the registrant or transfer the fee to another course offered by Entropy Physiotherapy in the future.
 - Entropy Physiotherapy will not be held liable for any expenses or costs that cancelled-course registrants incur, including travel, lodging, missed work, airfare, ground transportation, meals, or any other costs related to the cancelled event.

- The maximum liability for which Entropy Physiotherapy is responsible to any registrant will not exceed the person's registration fee.

Cancellation by Registrant with Refund

- A participant may cancel their registration for any course, and receive a refund (less a \$75 administrative fee), if he or she notifies Entropy Physiotherapy of their desire to cancel their registration and receive a refund before whichever of the following days arrives first:
 - The 60th day following the original registration date
 - The 30th day preceding the start of the course.
- The \$75 administration cancellation fee applies with ABSOLUTELY NO exceptions.

Cancellation by Registrant without Refund

- Should a participant wish to cancel their registration to a course and transfer their registration to another course, may do so by notifying Entropy Physiotherapy via email , phone or voicemail prior to the start of the course.
- In this case, the participant may choose to transfer their registration fee to a course at Entropy Physiotherapy in the future, without incurring any financial penalty.

Registration, Payment and Waitlist Additions

- Registration is done on a first-come, first-served basis. Registration may be completed via website or by contacting Entropy via phone or email.
 - Credit card payments may be processed via website registration page or over the phone.
 - Payments by check can be mailed to:
Entropy Physiotherapy
1925 N. Clybourn Ave
Suite 302
Chicago, IL 60614
- Payment must be made in full to reserve place in class.
- Waitlist
 - Entropy Physiotherapy will maintain a waitlist for each course.
 - As spots in a full course open up, people on the waitlist will be contacted via email and phone, in a first-come first-serve order.
 - This process will be continued until all remaining places for the course are filled.

Release of Liability

Registrant agrees that they are engaging Entropy Physiotherapy for the purpose of providing instruction in varying topics pertaining to physical therapy, manual therapy, exercises training, and/or pain science education. In consideration for this

instruction, registrant releases Entropy Physiotherapy, its owners, agents, employees, and contractors and agree to hold them harmless for any and all liability, claims, damages, actions and causes of action whatsoever, for loss, damages, or injury to person or property, irrespective of how arising and however caused, including but not limited to all kinds, degrees and extents of negligence of Entropy Physiotherapy, its owners, agents, employees, and contractors, whether directly or indirectly related to instruction provided, or the facilities and equipment used in conjunction with and/or related to such instruction.

Registrant further agrees that all of the registrant's physical and medical conditions, limitations, and sensitivities will be disclosed to Entropy Physiotherapy and the instructor(s), and hereby releases and holds Entropy Physiotherapy, its owners, agents, employees, and contractors harmless from any liability, claims, damages, actions, causes of action whatsoever in anyway relating to or arising from said conditions, limitations, or sensitivities. Registrant expressly agrees that all instruction and use of all facilities and equipment shall be undertaken at their own risk, and represents that they are physically and medically able to undertake any and all activities related thereto.

Registrant understands and agrees that this release and waiver of liability constitutes of complete waiver of their right to take legal action and collect damages from Entropy Physiotherapy related to any claim arising from registrant's attendance at, and participation in any Entropy Physiotherapy Continuing Education Course.

Information Collection, Use and Sharing

Entropy Physiotherapy is the sole owner of the information collected via any form of registration. Entropy Physiotherapy will not sell or rent this information to any other parties.

Information will be used only for items pertaining to the running of the course.

Participant email will be added to the contact list for upcoming events and specials. The participant may unsubscribe from these offers at any time.